Template Policiy

By purchasing one of our templates you agree that:

* You may not resell the design or claim the design is your own.
* You may not use the design for more than one website.
* If you are using the template to create a website on behalf of a client you are prohibited from claiming the design is your own.
* You may not remove the “BRANDED BY SMART LAUNCH CREATIVE” notice from the template
* You may not share the template or any design elements included in the template with anyone else.
* You are obligated to replace the stock pictures included in the templates with images sourced by yourself. Smart Launch Creative does not hold any liability for image licensing or copyright issues that may occur through your unlawful use of the supplied stock images.

Refund Policy

All templates and the related advertisement are directed at businesses and not consumers. If you should be a consumer and interested in the purchase of one of our templates, please get in touch with us per email [hello@smartlaunchcreative.com](hello%40smartlaunchcreative.com%20) BEFORE purchasing one of our templates.

Due to the digital nature of our templates we cannot accept refunds, once the template transfer was accepted.
The template will be transferred after receipt of payment, and the buyer will receive an email requiring acceptance of the transfer within 3 days after receipt of the before mentioned email. Once accepted no refund can be granted.

Please ensure that you review all relevant information about the template, template features & system requirements before making a purchase. If you should have any questions, please contact us via email [hello@smartlaunchcreative.com](file:///C%3A%5CUsers%5CVscho%5CDesktop%5Chello%40smartlaunchcreative.com) before making a purchase.

Template Support Policy

We are happy to provide support in case of template related issues, installation issues and for our provided training materials. Unfortunately, we do not have the capacity to support

generic WIX related questions, coding related queries or software issues of any kind.

We offer the option to remotely review your template and troubleshoot any template related issues directly within your template. With the purchase of our templates you recognise that it is your responsibility to grant contribution rights to Smart Launch Creative if you should require contribution support in instances where you deem advice given by email or phone is not sufficient. You accept that it is your responsibility to grant contribution rights to your template and remove access when the template related issues are resolved.

You accept that it is your responsibility to ensure that no sensitive data is included in your template at the time that contribution rights are granted to Smart Launch Creative. You accept that it underlies your responsibility to remove sensitive data from your template before remote access is granted to Smart Launch Creative and Smart Launch Creative will not be held responsible for the access to any sensitive data remaining in the template at the time of providing remote support.

We will do our outmost to secure any data that is included in your template at the time of remotely accessing your template, and it is unlikely for anything to go wrong, however Smart Launch Creative cannot be held responsible for any content on your site (including pages, text, or custom code) that gets accidentally deleted or corrupted while we are remotely supporting your template related issues.
Although this isn’t likely, we can’t be held responsible for any WIX related errors that occur while we’re working on your site that result in the loss of any of your content or other damages.

Template Installation Policy
(only applicable with purchase of installation package)

We will always do our best to install your new template within 5 business days of your purchase. This timeframe might vary and although unlikely we cannot guarantee that the installation will not take longer. In the unlikely case of a delay we will let you know within 48 hours of receipt of payment.

With the purchase of our installation package you recognise that it is your responsibility to provide any stock pictures, copy, logos, links and other information required to install your website. You also recognise that it is your responsibility to choose any additional 3rd party apps and recognise that the related cost is solely yours.
You recognise and agree that it is necessary to provide your account details to Smart Launch Creative in order to install your template and that it is your responsibility to change passwords after the template installation is finalised.